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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA**Nikishka Bay Utilities Inc.**

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Nikishka Bay Utilities Inc.

W-001 DEFINITIONS

ACCOUNT: An account is a separate service and billing record established by the Utility for each parcel to which it provides Water Service. The account is identified by a number, contains information such as the customer's name and address, the size of service connection/meter and any amounts due to or from the customer.

APPLICANT: An "applicant" is an individual, firm, corporation or agent of any individual, firm or corporation applying for Water Service from the Utility.

BRANCHED SERVICE EXTENSION means two or more service extensions diverging from a single service connection.

BUSINESS HOURS means 8:00am – 5:00pm Monday through Friday excluding national holidays.

CIAC abbrev. Contribution-In-Aid-of-Construction: Any amount of money, services, or property received by a water utility from any person or governmental agency that is provided at no cost to the Utility. It represents any addition or transfer to the capital of the Utility, and is used to offset the acquisition, improvement, or construction costs of the utilities' property, facilities, or equipment used to provide utility services to the public. Contributions received from governmental agencies and others for relocation of water mains or other plant facilities are also included.

COMMERCIAL UNIT Means a contiguous commercial space within a structure served by a single service connection that includes potable water and sanitary sewer facilities and is capable of being individually leased to a commercial or industrial enterprise.

COMMERCIAL WATER SERVICE means Water Service that is used primarily for business purposes and not residential purposes.

COMMERCIAL/INDUSTRIAL CUSTOMER means a commercial/Industrial customer whose average monthly usage is estimated by the utility to be more than 6600 gallons.

CONDOMINIUM means a multi-family building subject to a declaration recorded under the Horizontal Property Regimes Act, AS 34.07 or the Uniform Common Interest Ownership Act, AS 34.08

CROSS CONNECTION means any connection, physical or otherwise, between a potable water supply and any non-potable water source for which it may be possible for the other substance to enter into any part of the potable water system under any condition.

CROSS CONNECTION CONTROL means protection of the public water supply by controlling or eliminating the actual or potential cross-connection.

CURB STOP means the valve by which the utility can turn on or off utility service to a parcel

CUSTOMER means a person whose application for Water Service has been approved and is receiving Water Service from the Utility.

CUSTOMER CHARGE means a fixed monthly charge per account to recover costs associated with rendering monthly billing statements, maintaining customer accounts, and covering costs associated with operation of the Utility supply and distribution system.

DATE OF ACCEPTANCE means the date on which a water main passes final inspection by the Utility and is available for Water Service.

DELINQUENT ACCOUNT means an account for which the Utility has not received payment of billed charges within twenty-five (25) days after the due date printed on the bill.

DISCONTINUANCE means a Water Service is turned off at the keybox.

DISCONNECTION means a Service Connection is physically disconnected, usually at the main.


DWELLING means a building designed and used only for residential purposes that contains one or more dwelling units.

DWELLING UNIT means a building or portion thereof providing independent and complete living quarters including cooking, sleeping and toilet facilities.

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EXTENDED SERVICE CONNECTION means a service connection that serves a parcel that does not lie adjacent to a water distribution main.

FACILITY means property or equipment for the provision of and or distribution of Water Service.

KEYBOX means the appurtenance used to access the curb stop valve controlling the flow of water from a Service Connection to the Service Extension on a parcel, usually located near the boundary of either the parcel or a Utility easement on the parcel.

LANDLORD means a person who rents or leases a building to others.

LOCATE means the marking of the surface location over the Utility's underground facilities.

METER means the appurtenance utilized to measure and record water service flow to a customer.

OFFSITE Facilities which provide service to a larger portion of, or the entire service area normally located off the neighborhood site. These facilities include wells, reservoirs, treatment plants, transmission mains and other necessary plant to bring water to the neighborhood distribution system.

ONSITE Facilities which provide service to a smaller portion of a service area normally located on the neighborhood site. These facilities may include fire hydrants, valves, water mains 8" in diameter and service connections located on the neighborhood site to receive water service. Water service may be delivered to the onsite system from a transmission main located off the neighborhood site.

PARCEL means an area of land enclosed by boundaries established lawfully by conveyance or plat of record, that has not been divided lawfully by a subsequent conveyance or plat of record.

PERSON means a firm, partnership, association, corporation or government as well as an individual.

PROPERTY OWNER/OWNERS means the person or legal entity in whose name a property is legally recorded.

REASONABLE HOURS means between 8:00am and 9:00 pm.

RCA means the Regulatory Commission of Alaska, the State agency that regulates public Utilities. The RCA was established on July 1, 1999 by Alaska State legislative enactment to replace the Alaska Public Utilities Commission (APUC).

RESIDENTIAL SERVICE means Water Service to a dwelling or mobile home park.

SERVICE LINE/CONNECTION means the pipe and appurtenances extending from a water main to a keybox which is normally located at the customer's property line.

SERVICE EXTENSION means the pipe and appurtenances within a parcel extending from the keybox at the end of a service connection to a structure or structures on a private system.

SHALL means "must" and makes the action referred to mandatory.

SMALL COMMERCIAL SERVICE means a commercial customer whose average monthly usage is estimated by the utility to be 6600 gallons or less.

STRUCTURE means an enclosed building that includes both potable water and sanitary sewer plumbing systems.

TARIFF means the rules and regulations that govern utility operations and the relationship between the utility and its customers.

THAW WIRE means the wire leading from the main, parallel with the service line and coming up to the ground surface at the key box. This wire is installed for the convenience of the customer for the purpose of thawing the service line if frozen.

TENANT means a person who pays rent to occupy or use a building.

TOWNHOUSE means a building with two or more dwelling units, each individually owned and connected by one or more common walls. Buildings including zero lot lines, cluster homes, garden homes and patio homes.

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TURN ON/TURN OFF means when a utility representative actuates the curb stop valve either on or off.

TEMPORARY CONSTRUCTION WATER SERVICE means service offered on a temporary basis while a dwelling or structure is under construction and is not inhabited or being utilized as a commercial structure.

TEMPORARY WATER SERVICE means service offered on a temporary or seasonal basis at a rate determined by the applicable rate classification.

UTILITY means Nikishka Bay Utilities, Inc. or its duly appointed representative.

UTILITY MANAGER means the general manager of Nikishka Bay Utilities, Inc. or a person authorized to act on behalf of the general manager

VOLUME RATE means a fixed rate per 1000 gallons of metered water consumption to recover costs associated with providing the water.

WATER MAIN OR MAINS means the pipe, usually a minimum of 6" diameter, usually installed in a street, road, alley or easement and running approximately parallel to the street, or road or alley for the distribution of water to a parcel's curbstop valve or keybox.

WATER SERVICE means water provided by the Utility under the rules of this Tariff.

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W-002 SCOPE OF REGULATIONS

The Utility currently provides Water Service for domestic and commercial uses. The Utility's Water Service shall provide a continuous and sufficient supply of water that meets current ADEC water standards.

- A. All Utility services and facilities are subject to this tariff, except as provided otherwise in a special contract approved by the RCA. This tariff shall continue in full force and effect until superseded, modified or otherwise altered in accordance with law. If a provision of this tariff is ruled void or unenforceable, the remainder of this tariff, shall remain in full force and effect.
- B. All Utility services and facilities are subject to applicable provisions of federal, state and municipal law, in addition to this tariff.
- C. The Utility may enforce this tariff:
 - 1. By application to the RCA for enforcement action.
 - 2. By action to obtain civil penalties, injunctive relief or criminal sanctions pursuant to local administrative codes and regulations.

In addition to the penalties provided by law for violations of this tariff, the Utility may discontinue or disconnect Water Service as provided in this tariff and implement approved administrative processes such as charges for unauthorized turn-off and turn-on, etc. Criminal conviction or other judicial action is not a prerequisite to discontinuation or disconnection of Water Service. Remedies set forth in this rule are in addition to any remedies that may be available to the utility by law.

W-003 COMPLAINT REVIEW PROCEDURE

- A. Oral complaints in person or by telephone are the first step which will cause the Utility to investigate the complaint and orally respond to the customer within ten (10) working days. If the customer is not satisfied with the Utility's resolution, the customer will then be advised to file a formal written complaint to the Utility, addressed to the general manager, specifying the details of the complaint. The Utility will then respond to the complaint in writing within ten working days. In its response, the utility shall state that a customer not satisfied with the response may file a complaint with the RCA at 701 W. 8th Avenue, Suite 300, Anchorage Alaska, 99501 or 907-276-6222, Toll Free at 1-800-390-2782 or TDD 907-276-4533 under 2 AAC 48.120 or 3AAC 48.130. If a customer fails to file a complaint with the RCA within 20 working days of the postmark date of the Utilities response, the Utility will deem the complaint to have been resolved to the customer's satisfaction.
- B. A customer may dispute an item on a bill and withhold payment of the disputed amount only until the dispute has been resolved under this procedure. Oral disputes in person or by telephone will cause a Utility investigation and response within 10 working days. If the customer is not satisfied with the Utility's resolution, the customer will be advised to file a written complaint to be processed under rule W-003-A. Within 20 days of a final determination under rule W-003-A, the customer shall either pay in full or arrange in a manner satisfactory to the utility to pay any disputed amount determined to be due the Utility.

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W-004 WATER SERVICE IRREGULARITIES AND LIMITATIONS OF LIABILITY**A. Irregularity or Failure of Water Service**

The utility will exercise reasonable diligence to furnish and deliver a continuous supply of potable water to the customer under constant pressure. However, the utility will not be liable for damages resulting from interruptions, shortages, irregularities or failures due to accidents, interference by third parties, acts of nature or other conditions beyond the control of the utility. Whenever possible, and whenever time permits, all customers to be potentially affected by an interruption or irregularity in Water Service will be notified prior to shutdown by direct notification, through local notice posted in the Post Office, by local radio transmission, or by other method commonly used in the community.

B. Interruptions for Repairs or Modifications

The Utility reserves the right to temporarily suspend the delivery of Water Service when necessary for the purpose of making repairs, modifications, inspections or improvements to the system. For scheduled repairs and maintenance, the Utility will make reasonable attempts to provide customer notice through the use of public media or direct customer contact. Repair work will be completed expeditiously, and as far as possible, the work will be completed during regular business hours.

C. Credit for Interruptions

The Utility will provide a prorated credit of flat monthly usage charges or flat minimum charges for metered service for Water Service interruptions extending longer than 48 hours, provided the interruption is not caused by customer damage to the Utility facilities. No credit will be given for metered usage charges.

D. Priority of Water Service

In the event of an emergency water shortage, the Utility will notify customers to curtail water usage. The Utility will notify customers of the nature and duration of the required curtailment. The Utility will place a priority on the availability of water for drinking and sanitation purposes. Priority customers are assigned at the discretion of the Utility.

E. Maintenance Responsibility

The Utility will maintain and repair all water mains and all water service connections that have been accepted for maintenance and operation by the Utility. The Utility will not be responsible for damages produced or costs incurred prior to acceptance of the system for operation. The Customer is responsible for maintaining and repairing the water extension.

F. Customer Facilities

The Customer's plumbing facilities shall conform to and be installed in compliance with state statutes and regulations and this tariff. The Utility does not expressly or impliedly warrant the adequacy, safety or other characteristics of a structure, its plumbing or equipment by virtue of any inspection or non-rejection of the plumbing or facilities. If inconsistencies exist between standards established by any of the above referenced statutes or regulations, the most stringent standards shall be applied.

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W-005 APPLICATION FOR WATER SERVICE

A. Application Process

All applications for Water Service shall be made by mail to the office of the Utility. Each application shall consist of printed forms furnished by the Utility and shall be filled out to contain the full legal name of the applicant, the legal description of the property to be served, street address, phone number and mailing address, business license and drivers license. The application must be signed by the applicant or their authorized representative.

The applicant requesting Water Service, whether for residential or commercial use, agrees to conform to the published tariffs and the conditions for Water Service that are established by the Utility. If the service connection is new or has been recently modified, inspection approval is required for water service according to W-019-A. If CIAC is due on the property, it must be acknowledged before water service begins. It shall be the responsibility of the applicant, or his authorized representative, to apply for Water Service. Upon receipt of a complete application for service and service deposit, water service to a customer will commence.

C. Unauthorized Connection

The Utility may terminate any water usage that the Utility has not approved in accordance with rule W-019. A person who receives water from the Utility without an approved application for water service nonetheless shall pay for the water used in accordance with the applicable rate schedule and is subject to the provisions of this tariff. By furnishing Water Service, the Utility does not waive approval of an application for water service, or compliance with the other provisions of this tariff.

C. No person may take or receive Water Service from the Utility and no service connection, service extension or other customer owned facility may be connected to a Utility facility, until the service connection, service extension or other customer owned facility has been approved by the Utility in accordance with rule W-019.

W-006 DEPOSITS

A. Service Deposits

Any customer receiving Water Service from the Utility shall be required to pay a service deposit for every service connection, structure, commercial unit or dwelling unit served. The amount of the deposit required shall be the higher of two (2) month's service charges at the flat rate or the metered charges multiplied by the estimated average consumption over a two (2) month period. The utility will provide a customer with a written receipt for the deposit and a copy of this section of the tariff. The deposit shall be refunded to the customers within thirty (30) days following a written request for discontinuation or disconnection of Water Service or after two (2) years on-time payment history, whichever comes first. Any charges on the account will be deducted from this amount prior to a refund. In accordance with AS 42.05.365(a), the utility shall pay interest on all deposits in excess of \$100 for contracted recurring monthly service. Interest shall be paid at the legal rate of interest at the time the deposit is made; or if the deposit is placed in an interest bearing account, the utility shall pay the interest rate of the interest bearing account.

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B. Deposits for Services

Within ten (10) days of completion of a service rendered by the utility wherein a deposit was required, a statement detailing actual costs will be sent to the customer accompanied by either an invoice for the balance due or a refund of the deposit balance.

W-007 BILLING AND PAYMENT

A. A separate customer account shall be created for each parcel receiving Utility service. Only one customer account will be established for each parcel receiving Water Service, unless, in situations where more than one connection serves a parcel, and the customer requests the Utility to establish a separate customer account for each service connection. A separate bill will be submitted for each customer account. The Utility will not consolidate charges for different customer accounts on a single bill.

B. Billing statements will be sent every month for prior month's Water Service and accounts shall become delinquent if payment is not received at the primary Utility office by the due date printed on the bill (20 days from mailing date). If a payment is not received at the Utility's principle office within 25 days after the due date, the Utility may begin proceedings to discontinue water service in accordance with Section W-024-A of this Tariff. The billing statement will contain a statement of present charges due and include the following statement:

"You should contact us first if you have a complaint about your Water Service. If you are not satisfied after contacting us, you may then file a complaint with the Regulatory Commission of Alaska. The Regulatory Commission of Alaska may be contacted toll-free at 1-800-390-2782 or TDD 907-276-4533."

The Utility may, at its discretion, negotiate payment plans for payment of past due accounts.

D. Each service connection, commercial unit, dwelling unit, structure, or metered service will be identified and billed according to its rate classification and subject to W-019, with the exception of detached structures on multiple contiguous parcels under common ownership and where at least one service connection is billed at a residential rate. These exempt structures may not be equipped as a dwelling unit or used in a commercial enterprise.

E. In the case of multi-unit structures where multiple dwelling or commercial units are served from a single service connection, either the Multi-unit residential rate as described in W-025 Schedule A will apply or the applicable metered rate as described in W-025 Schedule B will apply. Multi-unit commercial and mixed commercial/ residential structures will be required to meter consumption.

F. Rates other than the residential flat rate shall be determined according to the lesser of the service line size or the size of plumbing attaching to the service shut-off valve located inside the structure. In cases where structure plumbing is smaller in diameter than the service line serving the structure, the Utility reserves the right to assess the structures plumbing and estimate its flow capacity. An appropriate rate up to and including the rate associated with the service line size will then be assigned.

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W-008 ACCOUNT RECORDS

All account records shall be kept by account number sequence and are directly related to the legal description of the premises receiving water service. The account records shall be maintained in the name of the person(s) who requested Water Service.

W-009 RESPONSIBILITY FOR PAYMENT

A. All Customers receiving water service from the Utility shall be obligated to pay for such service in accordance with the appropriate rate schedule in section W-025.

1. Landlord/Tenant Relationships

In the case of a landlord-tenant relationship where the landlord requests the Utility bill the tenant, the landlord shall be sent a copy of all delinquent billings that contain a written turn-off notice.

In the case of a landlord/tenant relationship where the landlord is the customer and has violated a rule of this tariff that requires a discontinuation or disconnection of service, the tenant and landlord shall be given notice according to W-024-C.

2. Full Payment Responsibility

Failure to receive a Utility bill for any given period of time will not relieve the customer of the responsibility of full payment for water service provided by the Utility. Failure to receive a bill or delinquent notice sent to the then current billing address of the customer in the records of the Utility's customer service office will not prevent charges from becoming delinquent. Declined payment on a check, credit card or automatic bank draft will not prevent charges from becoming delinquent.

B. If a customer has notified the Utility of a disputed item on a bill and withheld payment of the disputed amount in accordance with rule W-003-B, the disputed amount will not be considered delinquent until the dispute has been resolved by the Utility or abandoned by the customer.

C. Charges for Water Service may be made by automatic bank drafts, check or cash. A billing statement will be mailed monthly, or sent electronically, regardless of the payment method selected. If the financial institution provided by the customer declines to pay the charges, the account may be subject to normal credit collection procedures and non-sufficient fund charges. Furthermore, additional declines by the financial institution may result in the Utility denying the customer the privilege of paying by this method. The failure of the customer to notify the Utility of changes to the banking information may result in the Utility canceling this payment option.

D. Change of Occupancy

A Customer who is listed on the Utility's records as the person or entity responsible for water service at a specific location shall give written notice of an intended change in occupancy, specifying the date on which service is to be discontinued. Notice shall be provided at least five business days prior to the change of occupancy. If the Customer fails to provide the required notice, he will be charged for a water service furnished to the premises until the Utility is provided with written notice of change of occupancy.

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E. Chronic Delinquent Accounts

In cases where a customers service has been discontinued for lack of payment more than once in a calendar year, the Utility, at its discretion, may require advance payment of 1 year's estimated service before service is restored. In such cases, a monthly statement will be delivered to the customer in lieu of a bill.

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W-010 RESUMPTION OF SERVICE CHARGES

Whenever it shall be necessary for the Utility to discontinue water service to enforce the collection of a delinquent account or any other provision of this tariff, a Turn-off and Turn-on charge in accordance with the rates described in section W-026-1 will be added to the delinquent amount. If the key box requires repair to discontinue Water Service, actual repair costs will also be charged. All charges, both delinquent and current, must be paid in full for Water Service to be resumed. The Utility will not be responsible for any damage or freezing occurring as a result of discontinuance of Water Service.

W-011 BILLING ADJUSTMENTS

The customer shall submit any requests for billing adjustments in writing within fifteen (15) days following the next billing date. (Example: billing Sept. 1, problem occurs anytime between September and October 1 – Customer must notify the Utility prior to October 16th).

W-012 COLLECTION OF DELINQUENT ACCOUNTS

If a delinquent account is referred to a collection agency or an attorney for collection, the amount payable by the customer may include the collection costs incurred pursuant to that referral.

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If the Utility is unable to read a meter at the usual or scheduled time due to locked premises, weather conditions, road conditions, presence of dangerous animals (in the judgment of the meter reader), or other circumstances, the Utility will bill the customer based upon the estimated consumption and adjust the account in accordance with the next meter reading. The Utility may discontinue service if it is unable to read the meter at the usual or scheduled time for more than three consecutive months due to conditions created by the customer.

W-014 ESTABLISHMENT OF RATES FOR WATER SERVICE

The Utility will advise an applicant if more than one (1) rate schedule could be applied to the Water Service requested. The applicant shall designate the schedule upon which the service and rate will be based. A customer desiring to change the designation of the rate schedule applicable to the customer's water service shall notify the Utility in writing in accordance with provision W-011 and the change in schedule will be effective commencing the next full billing cycle. This section does not permit a customer who is required to take Water Service on a metered basis to obtain Water Service on an un-metered basis.

W-015 INSPECTION TO DETERMINE RATE

The Utility may inspect a parcel and the structures and water facilities on the parcel to determine whether it is applying the correct rate for Water Service to the parcel. If the Utility determines it is not charging the correct rate to the parcel, the Utility shall adjust charges for Water Service and notify the customer of the adjustment. The customer may contest the adjustment as provided in W-003.

W-016 PERSONS ELIGIBLE FOR WATER SERVICE

No person(s) shall be permitted to connect to the utility system while still physically connected to any other source of water. All persons who have a main line adjacent to their premises and have complied with applicable area plumbing codes shall be permitted to make application to the utility for water service; however, in emergency conditions extended connections will be permitted at the discretion of the Utility.

W-017 ESTABLISHMENT OF CREDIT

The Utility will not provide Water Service to an applicant that is delinquent in paying for Water Service to the same or any other parcel, nor will a new account be opened until the applicant has provided a deposit under subsection W-006 of this rule, and arranged to pay the delinquent amount in a manner satisfactory to the Utility.

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W-018 MAIN EXTENSIONS

A. Extension of Existing Facilities

A request for extension of existing facilities into unserved areas may be initiated by the owner(s) of property that would receive benefit and receive service from the extended facilities. The utility may survey the affected property owner(s) to determine those desiring service and those who would be willing to participate in funding their proportionate share of the estimated construction costs. Onsite and offsite CIAC charges will be computed for each benefiting property owner according to the method described in Section W-018 D and Rate Schedule W-028. If all the benefited property owners are not willing to participate, those desiring service will determine if they want to advance funds to cover the allocated cost of the non-participants. Advances will be subject to a reimbursement agreement per section W-018 B. The Utility, at its discretion, may accept or deny the petition depending on its ability to supply the extension.

1. Cost Estimates: The Utility strives to insure that their estimates are within plus or minus 15% of actual cost. However, material availability, weather, location and terrain conditions often make actual costs difficult to estimate. The customer may elect to finance exploration costs in order for the Utility to more accurately estimate. If the actual costs of construction of a main line extension or addition of facilities exceed the written estimate provided by the Utility, no charges in excess of the written estimate plus 15% may be collected by the Utility from the customer unless the additional charges are the result of additional construction work requested or authorized by the customer subsequent to the initial written estimate. Other than additional costs necessitated by the customer, actual costs in excess of 115% of the initial written estimate shall be borne by the Utility. If the actual costs of construction for the customer's share are less than the written estimate, the customer will be charged the lesser amount and, if the costs are prepaid, the difference between the actual cost of the construction and the advance payment made by the customer will be refunded to the customer.

B. Reimbursement Agreement

Property owner(s) requesting an extension of existing facilities will finance the entire onsite construction costs with a customer advance and construction deposit that will be reimbursed by the Utility as other benefiting properties connect to the extension. The original participating owner(s) to the agreement will be reimbursed for advances over the onsite CIAC charge allocated to their properties. Reimbursement will be distributed based on the same percentage of each participating owner's original advance to the total advance. No interest will be paid on the deposit. The Utility may elect to participate with the original participating owner(s) in the agreement. If the Utility elects to participate, it will be reimbursed along with the original participating owners to the agreement on a prorated basis, or as otherwise agreed in writing

C. Extension of Existing Facilities by Developer Agreement

Water mains may be extended within the Utilities' certificated service area, pursuant to a Development Agreement. The developer will be responsible under the Development Agreement to pay all costs of the system required to service the development. The Development Agreement shall be signed by both parties and any required fees paid before construction of line extensions may begin. Extensions of the utility's systems by Developer Agreement will be accomplished under the following conditions which are included as part of the Developer Agreement.

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1. The developer shall furnish all labor, materials, and equipment necessary for the construction of water mains and facilities necessary for the development. The developer shall pay all design, engineering, and staking costs and shall obtain all necessary governmental agency approval of plans, specifications, etc., including final approval after approval of as-builts. The developer shall also obtain all necessary permits, and right-of-way permits for the development. All plans, specifications and construction contracts shall be subject to approval of the Utility, and shall conform to the most current Anchorage Water and Waste Water Utility design criteria and the most current edition of the Uniform Plumbing Code and its local amendments. N
 2. The developer shall post performance and payment bonds to assure completion of the project free from all encumbrances, and shall, after the Utility's acceptance of the project, post a bond assuring a two year guarantee against defects in construction or materials. If the Main Extension crosses a road right-of-way, the utility may require an additional bond in an amount determined by the Utility Manager to be sufficient to repair any damage to the road way caused by the extension.
 3. The developer shall be required to retain the services of a qualified, registered engineer to provide for the design, survey and an authorized project representative, and for the preparation and certification of as-builts.
 4. Ownership of all water main lines and service connections constructed under the Development Agreement within the rights-of- way shall accrue to the Utility after construction of the water system has been completed and inspected and the Utility has accepted the project. The system will thereafter be maintained by the Utility, subject to the two year bond against defects in workmanship and materials. The Utility will not be responsible for maintenance or repair of facilities that have not passed a warranty inspection, and may at its discretion disconnect a non-conforming line extension subject to disconnection policy W-024-C.
 5. The developer shall pay to the Utility as consideration for connection to the Utility's existing system the offsite CIAC charge as computed in the Development Agreement according to the Utility tariff.
 6. Developers may request to have oversized water mains and fixtures installed under the Development Agreement. Should the Utility grant the request, all related oversizing expenses will not be reimbursed by the Utility.
 7. Should the Utility require the installation of pipe and fixtures larger than 12", the Utility shall pay the developer the cost of oversizing the pipe and fixtures.
- D. Benefited Area N
- a. The benefited area to be utilized by the Utility for main extensions consists of all of the property abutting the proposed main from the end of the existing system through the area or areas desiring service. The benefited area shall include the property to be serviced, that is, property abutting on both sides of the main or right of way in which the main is constructed. The benefited area shall contain all areas required by the Utility to complete service loops, intra system ties or otherwise provide for an integrated system. The benefiting area does include but is not limited to all improvements to the benefiting property and includes lawns, gardens, fences, garages, wash racks, parking facilities, designated wet lands, and other similar areas and improvements.
 - b. However, if the Utility is prohibited by a government agency from constructing water connections under any portion of a road right-of-way, only those properties that can actually be served will be included in the benefited area.

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W-019 SERVICE CONNECTION/EXTENSION POLICY

All service connections/extended service connections must conform to the most current edition of Anchorage Water and Wastewater Utility's design criteria and the most current edition of the Uniform Plumbing Code and its local amendments.

N

A. Connection Permit

N

1. Persons wishing to connect to or extend Utility facilities must apply to the Utility, submit any required engineered plans for review and acceptance by the Utility and pay all service connection deposits, as detailed in W-026.8 and W-019-H. No person may connect to any Utility facility without first obtaining a permit from the Utility for the connection. Permits are required to construct a service connection or extended service connection. If a connection to Utility facilities requires construction of both a service connection and an extended service connection, a single Service Connection/Extended Service Connection Permit Fee as provided in W-026.15 will be sufficient to comply with this rule. Permit fees and plan review fees (W-026-16), if required, will be included in Service connection deposits defined in W-026.8. In cases where service connection expenses to the utility are expected to be minimal, the Utility may reduce the deposit required at its discretion. No person may repair, modify, decommission, or abandon Utility service connections without first obtaining a permit.

2. Permit Application Requirements

An application for a connection permit shall include the following:

N

- a. The Service Connection/ Extension Deposit W-026.15
- b. The name, address, and telephone number of the customer to be served.
- c. The legal description of the parcel to be served.
- d. For private systems and residential buildings with more than two (2) dwelling units, branched service extensions, or commercial structures: Four (4) copies of plan and profile sheets, stamped and signed both by a qualified professional engineer registered in the State of Alaska and signed by the customer, depicting the connection facilities, shall be submitted for review and approval. The plan and profile sheets shall be twenty-four (24) inches by thirty-six (36) inches in size or less, and shall include, as minimum, the following information:

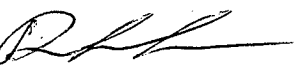
1. invert and ground surface elevations at the main and building foundation.

2. The type, class, diameter, slope of pipe used in the connection facilities, depth of bury, and horizontal and vertical separation from other utilities.

3. The location and intended use of each structure to be served by the connection facilities.

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4. vicinity map, legal description of property, north arrow and drawing scale.
5. Existing street names, sewer mains, and proposed connection/extension locations.
6. Reference in a general note that all construction will adhere to the Standard Construction Specifications.
7. Include the engineer's firm name, address and telephone number
- e. Evidence that the applicant has obtained all permits and paid all fees required to construct that portion of the connection that will be located in public rights-of-way. The developer, owner or contractor shall acquire all permits and pay all fees established by any governmental unit as a condition for the installation or construction of a service connection or a service extension. If the governmental unit requires the Utility to obtain the permit and accept responsibility, the developer, owner or contractor shall reimburse the Utility for all costs incurred to obtain the permit and provide a two-year guarantee secured by a bond to the Utility sufficient to cover possible damages or liabilities. N
- f. The applicant for a permit to install a service connection or service line extension under a road right-of-way shall guarantee the service connection installation for two (2) years from the date of connection, and shall provide the Utility a cash or surety bond equal to the greater of (i) \$5,000 or (ii) an amount determined by the Utility's Manager to be adequate to cover the cost of repairing any damage to the roadway caused by the installation of the service connection. N

The Utility shall issue a connection permit and collect the Service Connection/Extension deposit provided in W-026.8 if it finds that the permit application conforms to this subsection and the construction proposed in the application conforms to this tariff, the Design Criteria of the Anchorage Water & Wastewater Utility and applicable law. Once the Utility issues the correct permit the applicant is authorized to proceed with the construction of the service connection, service extension, or both.

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3. Inspection of Construction

No service connection or service extension (including newly constructed service connections or service extensions) may be backfilled until they have been inspected and approved by the Utility or its designated representative. The customer shall schedule the Utility's inspection of a service connection or service extension at least twenty-four (24) hours in advance. The Utility will charge a separate inspection fee for each service connection, and for each service extension, inspected as provided in W-026.9. An inspection of a connection to Utility facilities shall be completed within three (3) working days after the customer requests that the Utility schedule the inspection.

N

The service connection will be approved at the conclusion of the inspection if the service connection conforms to W-019 of this tariff. Approval is evidenced by the inspector's signature on the customer's copy of the permit. If a service connection or service extension fails to pass inspection, it must be re-inspected until it passes inspection. A full inspection fee as provided in W-026.9, or actual cost to the utility shall be payable for each re-inspection, whichever is greater. If a service connection or service extension is installed and backfilled without Utility inspection and approval, the Utility may require proof that the service connection or service extension complies with applicable standards, which may include excavation of the service connection or service extension at the customer's expense.

4. Record Drawings

The customer shall submit record drawings showing the location of each service connection and/or service extension. Where the submission of engineered plans is required in the connection permit application, the customer shall submit record drawings, signed and stamped by a professional engineer registered in the State of Alaska accompanied by a certification that the engineer or its designated representative inspected the service connection or service extension during construction. The Utility reserves the right to withhold service, or accept a connection to Utility facilities, until the Utility has reviewed and approved the record drawings.

N

- B. After the effective date of this tariff, a service connection shall serve no more than one (1) parcel and no service connection may cross a parcel line other than that for which it is intended to provide service.
- C. Except as provided in Section W-019-D, a structure shall be served by a single service connection. Where multiple structures occupy a single parcel, there shall be one (1) service connection for each structure on a parcel except when the Utility has approved a branched service extension and the owner of the parcel has accepted responsibility for paying the bill for monthly water service to each structure.

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- D. A structure may be served by more than one service connection for just cause and upon Utility approval, provided the service extensions to the structure are not cross connected or intertied.
- E. The minimum size of a service connection serving one (1) or more existing structures on a parcel shall be the size required to serve the greater of (i) the flow generated by the most intensive use of the structures permitted under their current zoning, or (ii) the flow generated by the most intensive use of the parcel permitted under its current zoning. The minimum size of a service connection serving a vacant parcel shall be that required to serve the flow generated by the most intensive use of its current zoning. When a parcel is rezoned, to permit a more intensive use of the parcel or a structure on a parcel, the customer shall provide a service connection whose minimum size conforms to the requirements of this subsection.
- F. If an existing service connection is replaced by a new service connection or becomes unusable due to a re-plat of the property, it shall be disconnected at the main, by the property owner at no cost to the Utility. The disconnection shall be witnessed by a Utility representative.
- G. The physical connection to the Utility's facilities shall be performed by Utility or the Utilities representative. The Utility will perform the mechanical portion of the service connection only. The property owner will be responsible for all right of way permits, excavation, backfill and right of way inspections. The Utility will provide the connection to the main, install the service line and thaw wire to the property and install a key box at the property line. All such excavations shall be handled on a 48 hour notification, excluding Saturdays, Sundays, holidays and the hours between 4:00pm and 8:30 am.
- H. Service connection charges shall be billed on a cost basis, with a deposit required according to W-026.8. Deposits for connections larger than 2" shall be calculated on a case by case basis. Deposits required by this rule secure payment for service connection permit, plan review fee, necessary inspections, locates and other costs the utility may incur and do not represent the final bill for construction. The property owner is obligated to pay the actual cost of installing the service connection and will be billed or refunded according to W-006 B.
- I. Townhouses and Condominiums
A separate service connection and service extension shall be installed to provide Water Service to each unit of a town house constructed after the effective date of this tariff.

Water Service will be provided to condominiums through a single water connection for the entire complex of condominiums. One application for water service must be submitted for each connection or for the entire condominium complex, with the applicant agreeing to accept responsibility for payment of the total billing.

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No service connection, extension, modification, abandonment or repair may be backfilled until it has been inspected according to W019-A and approved by a Utility representative. The customer shall schedule inspections at least 24 hours in advance, excluding Saturday, Sunday, holidays and the hours between 4:00 p.m. and 8:30 a.m. The Utility will charge an inspection fee as provided in W-026.9. If the customer or representative is not present at the scheduled time, the Utility representative will leave a door hanger informing the customer of the time and date they were there. The customer must then schedule a return visit and pay a return visit charge for failure to show for a scheduled appointment as provided in W-026.7.

K. Extended Water Service Connections

To extend a Water Service connection a customer must submit an Extended Service Connection application including drawings and written justification for Utility approval. Only one (1) customer may be served from the extended connection and that customer shall pay all costs for construction of the connection. The extended connection shall be constructed in the right of way or dedicated utility easement, and the size shall be determined by an official of the Utility. The keybox for the extended connection shall be installed at the first property line adjacent to the main on the customer's side of the right of way. The customer shall be responsible for all costs associated with the extension and extended service connection maintenance from that point. The extended service connection must be disconnected and re-connected to the new water main at the property owner's expense at such time as a utility maintained water line becomes available

W-020 FINANCING CHARGES

The Utility, subject to the availability of funds and of an acceptable credit rating for the customer, may provide for payment in installments of assessment for main extensions as provided in W-018. The Utility may require as a condition to such financing that a mortgage on the property be executed. The Utility shall charge interest at the rate of 10% (ten percent) per annum add-on interest on the total amount financed herein. Further, the Utility may discontinue Water Service, pursuant to W-024, for failure of a customer to pay any installment when it falls due, and the customer will be subject to payment of the reconnection charge as provided in W-026-1.

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W-021 SPECIAL CONDITIONS FOR WATER SERVICE

A. Facilities Inspection

Person(s) receiving Water Service from the Utility shall, after notice and at reasonable hours grant admission to premises owned or occupied by them to any properly identified Utility representative for the purpose of inspecting any facilities connected with or owned or operated by the Utility, including sampling, testing or record examination. The Utility may inspect a customer's facilities to determine compliance with the requirements of this tariff. The Utility may set up on a customer's property devices that are necessary for sampling, testing, inspecting or compliance. If a customer does not provide properly identified Utility employees reasonable access to the customer's premises as required by this rule, at the time requested by the Utility, the Utility will notify the customer by placing a door hanger or other written notice of the obstruction of access. In addition, the Utility may attempt to notify occupants of a dwelling by telephone or other means reasonably calculated to provide notice of a restricted access. The customer will be charged for each return visit necessitated by restricted access as provided in W-026.7. If access is not available after the expiration of 24 hours from posting or delivery of other written notice, the Utility may discontinue Water Service, pursuant to W-024, until assurances of future access satisfactory to the Utility have been provided.

B. Scheduling of Service

Any Utility services requiring a Utility employee to come to the customer's premises shall be scheduled with the Utility not less than 24 hours in advance, excluding weekends and holidays. In response to such a request, the Utility will not turn Water Service on or off unless the customer or their representative is present. If the customer or representative is not present at the scheduled time, the Utility representative will leave a door hanger informing the customer of the time and date they were there. The customer must then schedule a return visit and pay a return visit charge for failure to show for a scheduled appointment as provided in W-026.7. The Utility will notify the customer of the day it will render service and whether it will do so in the morning or the afternoon, but will not schedule a more precise time.

Only authorized Utility personnel may turn Water Service on or off. A property owner who turns Water Service on or off without Utility authorization is subject to an unauthorized turn-on/turn-off fee, as described in Section W-026-10.

C. Emergency Service

The Utility provides twenty four (24) hour emergency turn-on or turn-off service. A customer may request emergency service by calling (907) 222-4084 option 5. Emergency service is subject to a turn-on turn-off charge, whenever Utility personnel are dispatched, as provided in W-026-1.

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D. Easements and Rights of Way Required

From the effective date of this tariff forward, the Utility will not construct, own, operate or maintain any new facilities except those within public street rights-of-way or permitted corridors, which the Utility has legal right to occupy or within easements on public or private property which the Utility may obtain by grant, purchase or condemnation under terms the Utility determines to be economically feasible. As a condition of providing Water Service to a parcel, the Utility may require the owner of the parcel to provide an easement on the parcel for the construction, operation and maintenance of the facilities that the Utility determines are necessary to provide Water Service. The Utility's title to the easement shall be superior to all other recorded interests in the parcel.

E. Locates

The Utility will provide one locate per customer of their service line and keybox location. At a customer or contractor's request, the Utility will locate its facilities within a public right of way or a Utility Easement for the purpose of excavation or construction that might damage the Utilities facilities. For this service the Utility will require that the contractor be present at the time of locate. This service will be provided once free of charge. Subsequent locates for the same project will be subject to charges provided in W-026-12. The contractor or customer's representative will be responsible for damage to any utility facility located within thirty (30) inches of utility locate markings.

F. Resale of Water

No customer may provide water supplied by the Utility from an un-metered service connection, with or without charge, for any use other than that implicitly intended for the customer.

G. Required Facilities and Inspection

The Utility will not provide Water Service to any structure that is not equipped with an inside shut-off valve. The Utility will not provide Water Service to any parcel unless the Utility has inspected the service connection/extension for the parcel and found it to conform with this tariff, the most current edition of the Uniform Plumbing Code and other legal requirements applying to its construction and location. The Utility will charge the customer an inspection fee as provided in W-026-9.

H. Air Conditioned Properties

The Utility will only provide Water Service to air conditioned buildings that do not re-introduce cooling water into the Utility Facilities.

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I. Service Line Maintenance

The keybox and the customer line located between the curb stop or keybox and the premises of the customer shall be kept in repair by the owner or occupant of the premises, who shall be responsible for all breaks or freezing in said line and for any damage resulting incidentally there from, other than those caused by acts of the Utility. In the case of frozen Water Service, the customer shall be responsible for thawing the service line from the main to the structure unless the freezing condition can subsequently be demonstrated to have been the result of a malfunction in the Utility's system beyond the control of the customer.

J. Emergency Service Disruptions

Water may be turned off at any time for emergency repairs, extensions or other necessary purposes. The Utility shall give advance notice whenever feasible. In the event of a shut off under this section, the Utility shall not be liable to the customer for loss or damage which may be caused by failure of the Utility to deliver water. Emergency Turn-Offs shall be subject to section W-004 of this tariff.

K. Key Box and Thaw Wire

It shall be the customer's responsibility to know the location of their keybox and thaw wire, and they will be liable for any costs to the Utility incurred in locating the key box or thaw wire, occasioned by negligence of the customer or those acting on their behalf. Such negligence shall include the customer's failure to apprise persons whom the customer knows or should know might damage the keybox or thaw wire if not provided with knowledge as to its location.

L. Multiple Units per Connection

When water is supplied from one service connection for the use of more than one (1) dwelling unit, commercial unit or structure, the person owning the property butting on or immediately adjacent to the keybox for the service connection shall be liable for all charges and fees required by the tariff as if he had contracted with the Utility for one or more separate service connections to serve the other dwelling units or structures.

M. Shut Off Valves

All persons, prior to receiving Water Service from the Utility, shall provide a separate shut off valve inside the structure for which service is being requested. The valve shall be located on the service extension near the point where it enters the structure, ahead of any branch lines, where it is readily accessible in the event of an emergency.

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N. Waste of Water

A customer shall use and maintain their facilities and equipment in a manner that does not waste water. A customer will be billed for all water that passes through its meter regardless of whether the customer uses the water. If a customer wastes substantial quantities of water which results in monetary or physical damage to the Utility, the Utility may discontinue Water Service, pursuant to W-024.

O. Protection of Utility Facilities

Meters, remote reading devices and other facilities provided at the expense of the Utility are Utility property and the Utility may remove them at any time upon the termination of an agreement for their maintenance or the discontinuance of Water Service, pursuant to W-024. The customer is responsible for the safekeeping of Utility facilities on the customer's premises and shall take all reasonable precautions against interference with the facilities. A customer may not connect to, interfere with or alter the meters, valves, bypasses, keyboxes or other Utility facilities on the customer's premises, or permit connection to, interference with or alteration of the facilities by any person other than an authorized representative of the Utility. The customer shall pay for any damage to Utility facilities on the customer's premises not caused or permitted directly by the Utility, including the cost of replacing an item damaged beyond repair.

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P. Relocation of Utility Facilities

If construction, remodeling or alterations of a customer's premises makes it necessary to relocate Utility facilities either on or off the premises, the customer shall reimburse the Utility for all costs of the relocation. The Utility may relocate a fire hydrant upon request of a customer, if the customer obtains written approval of the proposed location from the Nikiski Fire Department and reimburses the Utility for the actual cost of the relocation.

Q. Connection to Other Sources Prohibited

1. No person may connect any Utility facility, or any customer owned water facility that is connected to a Utility facility, to any other source (including private wells), or any source of possible water contamination (including without limitation a fire sprinkler system).
2. The Utility will deny or disconnect service that would be or is connected to any other water source, or any possible source of water contamination, or has water from another source readily available. Water from an on-property well formerly serving a parcel is considered readily available unless the well is permanently disconnected. An applicant for service to a parcel formerly served by another water source other than an on-property well shall cut and cap pipes that would connect the other water source to any Utility facility, or any customer owned water facility that is connected to a Utility facility must disconnect or otherwise modify its water facilities in a manner that the Utility determines is reasonably necessary to protect the integrity of the Utilities Water Service.

Exceptions

- a. Notwithstanding, the Utility will permit standby service to customers who receive Water Service from the Utility through two (2) inch or larger service connections, where loss or interruption of service could be detrimental to public health or national security, such as health clinics, hospitals, and federal agencies, as determined by the Utility. Prior to approval of this kind of service, the customer must submit a set of engineering drawings of the proposed installation, including water meters, fittings and appurtenances, for Utility review. A customer whose facility is approved by the Utility for connection to an alternate source of Water Service shall provide and install, at the customers expense, backflow prevention devices approved by certified testing labs and the Utility.
- b. Service to customer facilities connected to a fire retarding sprinkler system, provided that prior to commencement of Utility service the customer shall pressure test the service extension (fire sprinkler system) and chlorinate it in the presence of a Utility representative.

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R. Access to Utility Facilities

Customers or property owners on whose property Utility facilities are located, shall after notice and at reasonable hours grant access to properly identified utility employees. These facilities include but are not limited to meters, keyboxes, and water mains

S. Cross Connection Control Program

1. The purpose and scope of the cross connection control program is to protect the Utility's water supply from contamination by identification of cross-connection risks of each service connection. Some service connections may require the installation of one or more cross-connection control devices and assemblies. The customer(s) who are required to maintain backflow prevention devices and assemblies will be charge an annual fee, as provided in Section W-026-13.
2. The Utility will be responsible for determining the need for, approval of installation, and initial testing of all backflow prevention devices and assemblies. The Utility will be responsible for assuring that the assemblies and devices remain in place and functioning by requiring the periodic testing and reporting of these test results to the Utility.
3. No public water service connection to any premises shall be installed or maintained unless it is in accordance with the requirements of the cross connection protection of this tariff, Unified Plumbing Code and local amendments and 18 AAC 80.025. Service of water to any premises with a cross connection shall be discontinued if a back flow assembly device has not been installed, tested and maintained, or it is found that the backflow prevention device has been removed, bypassed or an unprotected cross connection otherwise exists on the premises. Service will not be restored until such conditions or defects are corrected in conformance with this tariff, Unified Plumbing Code and local amendments.
4. A customer shall permit a properly identified Utility representative to enter the customer's premises at all reasonable times for random testing and inspection of back flow prevention devices to ascertain that no cross connection contamination risk exists.

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W-022 TYPES OF WATER SERVICE OFFERED

A. Water Pressure

The Utility provides water at a minimum average pressure of 35 pounds per square inch. (psi) and a maximum of 100 psi. A customer in an area which experiences pressure less than 35 psi or greater than 100 psi may elect or may be required to install and maintain at their expense a booster pump or pressure reducing device within the plumbing of their structure. The Utility will not be liable for damages caused from the customer's failure to install or maintain its booster or pressure reducing equipment.

B. Temporary Water Service

At a Customer's written request, the Utility will turn on an existing water service to accommodate seasonal needs such as but not limited to a camper park, public park, undeveloped lots, irrigation system or recreation facility in the spring, and discontinue service in the fall on dates designated by the customer. Temporary Water Service Rates will be calculated according to the rate classification the customer would normally fall under. The customer shall be charged turn-on and turn-off fees for service at the rate provided in W-026-1. To receive commercial service under this rule, the Utility may require the customer to install and maintain in accordance with Utility specifications, an appropriate backflow prevention device and water meter. A one time service deposit will be required to initially activate the account, and the customer account will be made temporarily inactive during periods of disuse. The Utility will not discontinue service until a written request has been received to place the account on temporary inactive status.

C. Temporary Construction Water Service

Temporary construction Water Service to a parcel where a multi-family dwelling or commercial structure is under construction may be provided from an existing approved water main and service connection to the parcel. A person(s) requesting Water Service under this rule must submit an application for Water Service, as provided in W-005. Charges will be billed as provided in W-026-14. If the Utility estimates usage to exceed 7500 gallons per month, it may require an appropriately sized meter and backflow prevention device, in which case the customer will be billed according to the applicable monthly meter charge and volumetric rate. The customer will not provide or make available water to any other lot or location.

D. Fire Flow Not Provided

The Utility expressly does not provide fire flow to any portion of the Utility's service area. Hydrants may be installed for system flushing alone and may not be used for any other purpose. Structures with sprinkler systems installed are offered no guarantee either express or implied that sufficient capacity is available to supply said sprinklers.

E. Bulk Water Service

Bulk Water Service is provided by special arrangement at the bulk water rate as provided in W-025 Schedule B. Bulk water customers shall be provided with a utility meter and access N to the Utility's bulk water distribution point.

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W-023 METERING

Metered service is available only to structures containing commercial units, or multiple dwelling units and residential customers engaged in commercial activities the utility considers capable of causing excessive consumption. C

A. Metered Water Service Required for New Structures

Metered service is required for new structures containing commercial units or multiple dwelling units or when the Utility determines the commercial flat rate to be inequitable. C

B. Metered Water Service for Existing Structures

The Utility may require, by written notice to the customer, that the customer install a meter and receive Water Service at a metered rate for residential service to an existing multi family dwelling, commercial service to an existing structure or any service to a dwelling in which a home occupation or business is being conducted, if the Utility determines that the home occupation or business will increase the demand for consumption of water. The Utility may inspect the premises to set a rate and determine the appropriate meter size. Meter size will be determined by potential usage not service connection size. The notice shall state the deadline for installing the meter.

C. Metered Water Service Upon Written Request

A commercial customer may, upon written request to the Utility and in compliance with W-011, request metered water service. In such a case, the customer must bear all costs of meter installation and inspection by the Utility.

D. Meter Installation:

The Utility shall supply any meter required or authorized by this rule upon the request of the customer. The Utility will supply only one meter for each service connection unless it has authorized a branch service extension. The Utility will determine the size of the meter. If a customer requests a compound meter, fire flow meter or a meter larger than two (2) inch, the request must be made not less than one-hundred-eighty (180) days before the scheduled installation date. The customer shall install all meters at its own expense in accordance with the Utility's specifications. The Utility at its own expense may install a remote reading device on the property. The meter will remain the sole property of the Utility.

E. Meter Tests and Standards:

Water meters provided by the Utility will conform to the specifications and tolerances established for meters by the American Water Works Association (AWWA). Upon one (1) week's notice from a customer requesting the test, the Utility will test a water meter. The Utility will perform the test in the presence of the customer or the customer's representative, if requested by the customer. If the meter is found to be outside AWWA tolerances, the Utility will submit adjusted billings for the period the meter was outside the specifications, not to exceed six months and will repair or replace the meter and pay all associated costs. If the cause for the meter error can be attributed to an act or event for which the date can be fixed, adjusted billings will be prepared back to that date or to the date when the current customer of record began receiving service through the meter, whichever is later. If the meter does not vary from standard tolerances and the meter test was requested by the customer, the customer will pay the meter test cost of removing, testing and reinstalling the meter, including costs of labor and equipment, as described in W-026-3.

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David KranichTitle: Utility Manager

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

Sheet No. 29

Nikishka Bay Utilities Inc.

The Utility may not charge the customer for any under-billing unless there is evidence of meter tampering by the customer.

Meter test deposits will be returned within ten (10) days of an out of tolerance meter test. In the event that the meter is within tolerance, a statement detailing expenses incurred and an invoice or deposit refund will be presented to the customer according to W-006-B.

F. Meter Bypass

The customer shall install a meter bypass with a three (3) inch or larger meter, and may install a meter bypass with a smaller meter only if the Utility determines the bypass is required to protect the public health and safety. A meter bypass shall be sealed and tagged in the closed position at the time the meter is installed and the installation shall be inspected by the Utility. The bypass may be used only during periods when the meter has been removed for repair and only when specifically authorized by the Utility. If a seal is removed and a bypass valve is opened without the permission of the Utility, the customer shall be billed for the period when the valve was opened at three times the average monthly charge to the account during the preceding year. If a full year's billing history is not available, the Utility will estimate a monthly charge based on three times the average annual consumption of similar customers.

G. Meter Maintenance

The Utility will maintain and repair meters and reading devices at its expense, but will not maintain or repair any part of the plumbing apparatus connected to a meter. The customer shall maintain access to the meter for maintenance. The customer shall provide a location for a meter where it is protected from freezing. The Utility will repair or replace a meter damaged by freezing at the customer's expense.

H. Failure to Install Meter

If a customer fails or refuses to install a meter required by these rules and regulations, the Utility may, after 30 days written notice, discontinue water service to the customer until the meter is installed as required by these rules and regulations. The Utility will not make billing adjustments for a customer who fails to install a meter pursuant to the schedule established in these rules and regulations.

I. Water Service to Undeveloped Lots

Water Service provided to any undeveloped lot or tract for irrigation, animal care, structure(s) with a swimming pool, and similar purposes outside of a building shall be considered as commercial service and may be billed at metered rates at the utility's discretion.

J. Meter Readings

The consumption for computing bills for metered service will be as indicated by the meter. The quantity recorded by the meter will be accepted conclusively by the Customer and the Utility as the amount of water passing through the meter except where the meter is found to be registering inaccurately or has ceased to register. If the meter has ceased to register the bill will be estimated based on a similar prior period.

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STATE OF ALASKA
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Nikishka Bay Utilities Inc.

W-024 DISCONTINUANCE OR DISCONNECTION OF WATER SERVICE

The Utility discontinues Water Service to a parcel by turning off the flow of water at the keybox. The Utility disconnects Water Service to parcel by removing all of part of the facilities connecting the distribution main to the parcel. Only the Utility may restore Water Service after it has been Discontinued or Disconnected under this rule.

A. Reasons for Discontinuation of Water

1. **Discontinuance for Non-Payment of Bills**
A customer's Water Service may be discontinued if their bill is not paid in accordance with section W-009.
2. **Discontinuance for Unsafe Customer Facilities**
The Utility may discontinue Water Services to any premises without prior notice where plumbing facilities, appliances, or equipment, using water or discharging wastewater, are dangerous, unsafe, or not in conformance with standard plumbing practice.
3. **Discontinuance for Water Waste**
Where water is wastefully or negligently used on a customer's premises seriously affecting the general service or does not comply with an emergency curtailment plan implemented by the Utility, the Utility may discontinue Water Service if such conditions are not corrected after notice by the Utility. Allowing water to run continuously rather than providing reasonable and proper insulation is considered wasting water.
4. **Discontinuance for Fraud and Abuse**
The Utility will refuse or discontinue Water Service to any customer or premises where it is deemed necessary to protect the Utility from fraud or abuse of service. Discontinuance of Water Service for one or both of these causes may be made immediately without prior notice, upon receipt of knowledge by the Utility that such condition or conditions exist.
5. **Discontinuance for Unauthorized Turn-On**
Where Water Service has been discontinued for any reason and the keybox is turned on by the customer or another unauthorized person, the service may then be disconnected at the main, without notice to the customer. The charges for disconnection at the main will be billed at the actual cost for labor and materials billed to the offending customer. The charges for use of service through such illegal connection will be at the regular rate for the period of time, as estimated by the Utility, that such illegal or unauthorized connection existed, plus an unauthorized usage fee, as defined in Section W-026-10.
6. **Discontinuance for other Tariff Violations**
 - a. A violation of any provision of this Tariff.
 - b. Knowing and continued failure of the customer to provide the Utility with reasonable access to its meters, equipment, or property.
 - c. The customer refuses or fails to comply with the metering program.

Tariff Advice No. 7 Effective: August 29, 2008Issued By : Nikishka Bay Utilities Inc.By: David Kranich Title: Utility Manager

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKAOriginal Sheet No. 31

Nikishka Bay Utilities Inc.

d. The customer's breach of a special contract between the Utility and the customer for Utility services.

e. Where necessary for the Utility to comply with an order or regulation of any court or governmental agency with proper jurisdiction.

7. Discontinuance by Customer Order

Each customer about to vacate any premises supplied with water service by the Utility shall give at least one (1) week written notice of his or her intentions and state the date the Water Service is to be discontinued. Otherwise, a customer will be responsible for all Water Services supplied to the premises until a written notice is received. Within one (1) week of the date stated in the notice to discontinue Water Service, a total bill (minus any deposits, refunds or credits due to the customer) will be prepared and delivered which is due and payable twenty-five (25) days after the date rendered on the bill. The amount of the bill for the current billing period will be determined by prorating the number of days of Water Service received in the given month (including the date of disconnect) divided by the total number of days in the month, times the usual monthly charge for the customer.

8. Seasonal Discontinuance by customer order

Customers discontinuing service under W024-A-7 will be charged a reduced turn-on turn-off fee as defined in W-026 to encourage notification of the utility and to reduce potential for damage from frozen connections.

N

B. Reasons for Disconnection of Service

1. The unauthorized turn-on of a keybox serving a parcel to which Water Service was discontinued under rule W-024.
2. The willful and repeated violation of any provision or provisions of this tariff.
3. A violation of this tariff that threatens the public health or safety or the integrity of the Utility's system.
4. The connection of a service connection to another source of water as prohibited in rule W-021-Q.

C. Discontinuation/Disconnection Notification

Subject to rules in W-007 and W-024 a customer's Water Service may be discontinued or disconnected no earlier than fifteen (15) days after a turn off notice has been sent. The notice shall state the date when water service may be discontinued or disconnected, the cause of discontinuance or disconnection and the action required to remedy the cause for discontinuance or disconnection.

In addition to the shut off notice, the Utility will place a door hanger notice stating the date for discontinuation of service. Within ten (10) days after the date specified on the door hanger the Utility without further notice may discontinue service to a customer at reasonable hours. Water Service will not be discontinued on a Friday, weekend, or a day preceding a holiday. In cases where it appears a customer may not be visiting the premises on a regular basis, a first class, postage-prepaid letter may serve as an alternative to a hand delivered turn-off notice. This notice will be mailed no less than five (5) working days before the date scheduled for discontinuance or disconnection.

Tariff Advice No.

TA15-142

Effective:

October 1, 2010

Issued By : Nikishka Bay Utilities Inc.

By:

Title: Utility Manager

David Kranich

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REGULATORY COMMISSION OF ALASKA

Nikishka Bay Utilities Inc.

In cases where a customer's account is chronically delinquent, requiring posting of a turn off notice more than once during a calendar year, a charge as described in W-026-17 shall be levied.

N

Where the Utility determines that a service connection creates danger to life or property, the Utility may disconnect Water Service without notice.

D. Limitations on Reasons for Discontinuation or Disconnection:

The Utility will not discontinue Water Service to a customer in the following circumstances.

1. For delinquency in payment for services rendered to a prior customer at the premises where Water Service is being provided.

2. If the customer is unable to pay the full delinquent amount due and is in compliance with a signed payment plan (W-007-B), or is in the process of timely negotiation of a deferred payment agreement with the Utility.

3. For non-payment of a bill related to another class of service at a different service location.

4. For failure to pay a disputed amount due on a delinquent account if the customer complies with the rules on customer bill disputes in Section W-003 and the dispute remains under investigations by the Utility or the Regulatory Commission of Alaska. However, the Utility may proceed to disconnect water service in accordance with the above provisions if a customer fails to pay any undisputed amounts.

E. Payment Extension

The Utility may extend the time for correcting a payment delinquency by an additional thirty (30) days upon determining that the delinquency is for Water Service to a dwelling occupied by a person who is seriously ill, elderly, handicapped or dependent on life support systems.

In any case in which the Utility is notified after issuance of a discontinuance or disconnection notice that a customer's residence is occupied by person who is seriously ill, elderly, handicapped or dependent on life support systems, the Utility shall extend the discontinuance or disconnection day by fifteen (15) days and notify the customer of the extension.

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Issued By: Nikishka Bay Utilities Inc.By: David Kranich Title: Utility Manager

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Nikishka Bay Utilities Inc.

- F. The Utility does not waive the right to discontinue or disconnect water service by delaying the discontinuance or disconnection of Water Service after the door hanger notice. However, if Water Service is not discontinued or disconnected within ten (10) working days after the date stated, the notice of discontinuance or disconnection shall be void. Thereafter the Water Service may not be discontinued or disconnected, less than forty eight (48) hours after placement of a new door hanger Turn off notice.
- G. Restoration of Discontinued or Disconnected Water Service
1. A customer who has had Water Service discontinued under rule W-024, may have Water Service restored, within three (3) working days, by demonstrating to the satisfaction of the Utility that the cause for discontinuance has been corrected. Only the Utility may restore Water Service after it has been discontinued. Payment of Turn-off and Turn-on charges, in accordance with W-026-1, will be required before restoration of Water Service.
 2. Correction of cause for Discontinuance of Water Service
 - a. The customer's Water Service may be restored if the requirements of this tariff are met and demonstrated to the satisfaction of the Utility.
 - b. In extenuating circumstances, the Utility manager may agree to waive or defer correction of the cause of discontinuance of Water Service in whole or in part and restore Water Service to a customer without correction of the cause of discontinuance where, in his judgment, strict enforcement of the correction would cause a hazard to the health or safety of the public. Such a restoration of Water Service shall be on such terms and conditions and for such a period of time as the Utility manager may determine.
 3. A customer who has had Water Service disconnected under rule W-024, may have water service restored, within fifteen (15) working days, by (i) submitting an application for a connection permit under rule W-019, (ii) submitting a new application for Water Service under rule W-005 and/or (iii) demonstrating to the satisfaction of the Utility that the cause for disconnection of Water Service has been corrected. (iv) paying in full any outstanding account balance including but not limited to any accrued water usage, turn on/turn off fees, inspection fees, service deposits, unauthorized turn on/turn off fees, and actual costs for disconnection. In addition, the customer will be responsible for paying within thirty (30) days the full the costs incurred by the utility associated re-connection under W-024-A-5 and with installing any facilities that had been removed.

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RECEIVED**DEC 31 2018**STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA**Nikishka Bay Utilities Inc.****W-026 Schedule A Non- Recurring Fees and Special Charges**

26.1	<u>Water Turn-on or Turn-Off (per visit)</u>		
	a. During business hours	\$102.00	I
	b. During non-business hours	\$153.00	
	c. Seasonal Turn-on or Turn-off	\$30.00	
26.2	<u>Hydrant Use Fees</u>		
	a. Hydrant wrench deposit	\$N/A	
	b. Hydrant Meter deposit	\$N/A	
26.3	<u>Meter Test</u>		
	¾" -2" meter	\$110.00 deposit	
	Meters larger than 2"	\$180.00 deposit	
26.4	<u>Return Check Charge</u>	\$27.00	I
26.5	<u>Service Call</u>		
	a. During business hours	\$102.00	I
	b. During non-business hours	\$153.00	
26.6	<u>Key Box Locate</u>		
	a. During business hours	\$122.00	I
	b. During non-business hours	\$183.00	
26.7	<u>Return Visit</u>		
	Necessitated by Restricted Access Or failure to show for scheduled appointment.	\$102.00	I
26.8	<u>Service Connection</u> (Installed by the Utility including permit and inspection fees.)		
	¾ - 1 inch	\$825 Deposit	
	1 ½ inch	\$925 Deposit	
	2 inch	\$1200 Deposit	
	Larger than 2 inch	By agreement	
26.9	<u>Meter Inspections</u>		
	¾ inch up to 2 inch	\$122.00	I
	Larger than 2"	\$300.00 deposit	

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By: David Kranich Title: Utility Manager

RCA No. 142 Rev 2 Sheet No. 36
Canceling
Rev 1 Sheet No. 36

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

Nikishka Bay Utilities Inc.

W-026 Schedule A Non- Recurring Fees and Special Charges (Cont'd)

26.10	<u>Unauthorized turn-on/turn-off</u>	\$200	
26.11	<u>Water Service for Plumbing Test Purposes</u>	\$135.00	
	<u>Duplicate Locate Service</u>		
26.12	a. During Business Hours	\$122.00	I
	b. During non-business hours	\$183.00	
	<u>Cross Connection Control Program</u>		
26.13	Annual administration fee for each backflow prevention assembly	\$25.00 annual	
26.14	<u>Monthly Temporary Construction Water Service</u>	\$55.00	
26.15	<u>Connection Permit</u>	\$70.00	
26.16	<u>Plan Review Fee</u>	\$300.00	
26.17	<u>Multiple Turn off notice posting</u>	\$25.00	N

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Issued By : Nikishka Bay Utilities Inc.

By: _____ Title: Utility Manager

RECEIVED**JAN 02 2019**STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA**Nikishka Bay Utilities Inc.****W-025 RATES****SCHEDULE A
Flat Rates****Monthly Residential Rates**

Single Family	\$60.80	Duplex	\$110.98
Tri-plex	\$161.16	Four-plex	\$211.34
Five-plex	\$261.54	Six-plex	\$311.71

I

Monthly Small Commercial Rates (Estimated usage of 6600 Gal./ month)

3/4" service	\$60.80	1" Service	\$95.92
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I

Monthly Commercial/Industrial Rates (Estimated usage of greater than 6600 Gal./ month)

3/4" Service	\$124.52	1" Service	\$204.26
1 1/2" Service	\$386.50	2" Service	\$614.32

I

Monthly Fire Department Rate

Provision Discontinued

D

SCHEDULE B**Metered Rates**

Volume rate per 1000 Gallons	\$3.92
Bulk Water per 1000 Gallons Market Rate	<\$20.00

I

N

Metered Rate Customer Charge**Monthly Small Commercial/Multi-Unit Residential Service by Meter Size**

(Estimated Usage 6600 Gallons per month or less)

3/4"	\$43.50	1"	\$61.04	1 1/2"	\$101.85
2"	\$151.79				

I

Monthly Commercial/Industrial Service by Meter Size

(Estimated Usage Greater than 6600 Gallons Per month)

3/4"	\$84.91	1"	\$131.46	1 1/2"	\$238.53
2"	\$371.31	3"	\$552.92	4" and 6" Rates Discontinued	

I

D

Monthly Fire Department Service by Meter Size

2"	\$548.25	3"	\$1023.49
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I

Metered Bulk Water

Provision Discontinued

D

Special Conditions

a. Prospective customers will be required to pay a deposit equal to two month's Flat Rate or Metered Rate Customer Charge for services to be rendered.

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RCA No. 14210th RevisionSheet No. 37

Canceling

9th RevisionSheet No. 37**RECEIVED****JUN 22 2018**

NIKISHKA BAY UTILITIES, INC.

STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA**W-027 Regulatory Cost Charge**

The Regulatory Cost Charge is a special surcharge applied to all regulated retail customer billings to pay the Utility's share of the budget of the Commission.

Regulatory Cost Charge

0.511% of billing

Pursuant to U-18-034(2)

Effective July 1, 2018

Issued By: Nikishka Bay Utilities, Inc.By: David KranichTitle: Manager

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STATE OF ALASKA
REGULATORY COMMISSION OF ALASKA

Nikishka Bay Utilities Inc.

W-028 Contribution In Aid of Construction (CIAC)

N

A. Onsite CIAC

1. Onsite CIAC charges apply to customers in the service area with lots, which do not have service available directly from existing mains. In order to serve the customer, the Utility will need to perform major expansion of its mains. Onsite CIAC will be limited to costs to construct an equivalent 8" main and any additional costs to oversize the pipe and associated fittings will be paid by the Utility.
2. Onsite Charges
100% of all onsite expenses will be prorated to the benefiting property owners, including overhead and interest accrued during construction.

B. Offsite CIAC

1. Offsite CIAC charges apply to all customers paying onsite CIAC charges, those extending a service connection to an unserved property, and those under a Development Agreement with the utility.
2. Offsite Charges
Offsite charges will be computed at a rate of \$0.0 per square foot of tract being served.
3. Special Conditions
Owners of residential properties containing a single dwelling unit structure may elect to limit their offsite CIAC to a designated One-Half acre. The offsite CIAC on the remaining property may thus be postponed until the remainder is developed.

N

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David KranichTitle: Utility Manager